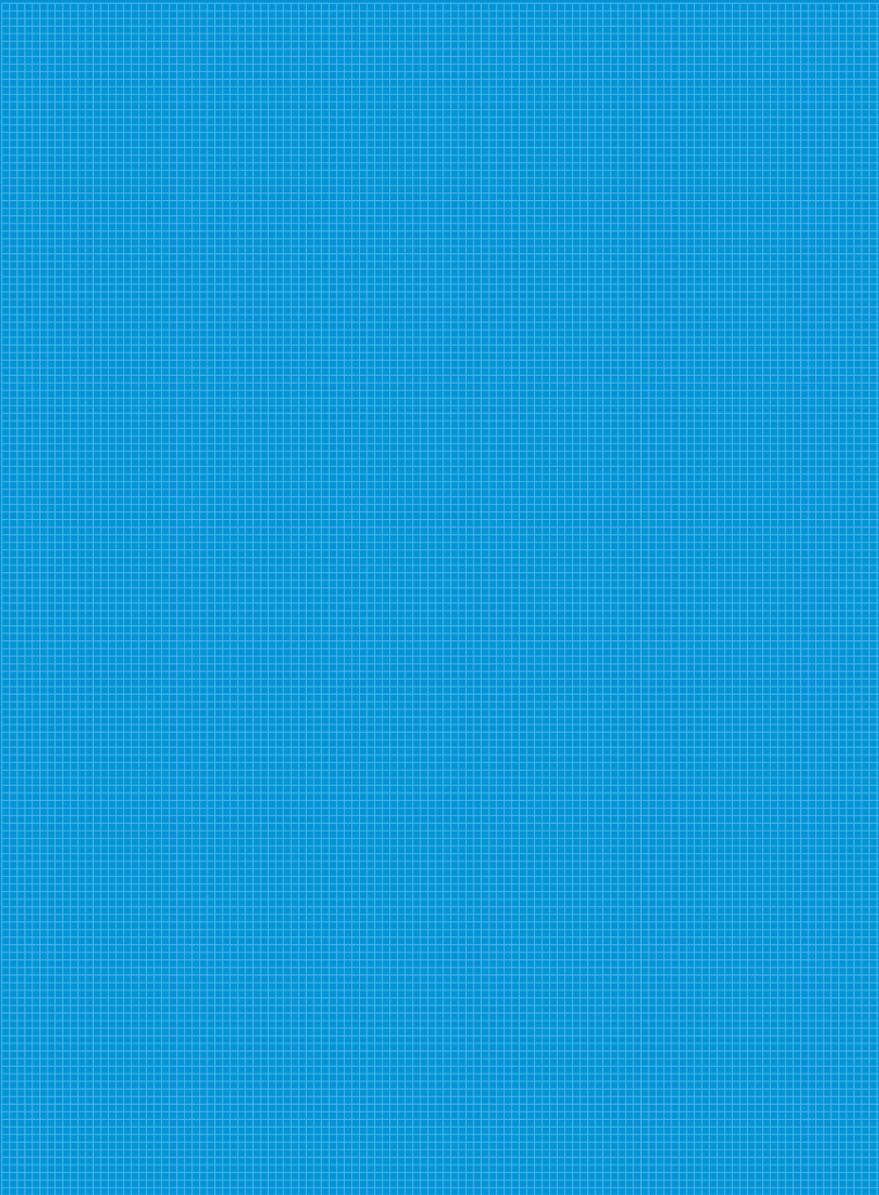


TAIT RADIO COMMUNICATIONS
SOLUTIONS

TAIT SERVICES



TAIT RADIO COMMUNICATIONS SOLUTIONS

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SOLUTIONS

TAIT SERVICES

People you can put your trust in

Choosing Tait as your communications partner ensures your solution is designed, deployed and supported by experienced service professionals, who listen to you, understand your requirements and deliver innovative services with integrity. With Tait on side, world-class engineering and comprehensive services deliver solutions that demonstrate genuine understanding of the challenges your organisation faces. You will experience the flexibility to customize your network to exacting requirements and the freedom to work with your preferred suppliers and technologies. That means enhanced network performance, positive user adoption, mitigated risks and safer workers - and an enduring, collaborative partnership for the life of your network.

DESIGN

Business environments, regulation, expansion and obsolescence are drivers that dictate change in the way your organization communicates. When it's time to consider a new or upgraded network, Tait has the technologies, tools and ideas to predict, plan, identify and customize a communications solution that guarantees the right fit.

DEPLOY

Between understanding your future communications needs, and successfully implementing a new communications solution is a complex web of logistical and technology projects. To achieve seamless, streamlined and trouble-free implementation, Tait has the expertise to integrate and deploy your radio solution.

SUPPORT

The true value from your communications investment comes in the months and years that follow handover. That's when the enduring relationship with your communications provider really pays off. Tait Support Services deliver continued, ongoing assurance and expert support for your people and your equipment - for the life of your network.

TAIT RADIO COMMUNICATIONS SOLUTIONS

DESIGN

Technologies, tools and ideas to predict, plan, identify and customize a communications solution that guarantees the right fit.

- System Design
- Customization
- Network Migration
- Coverage Design
- Network Analysis
- Network Optimization
- IP System Design and Loading

System Design

Tait experts analyze your performance criteria and benchmark key network parameters to deliver measurable performance benefits in system availability, traffic loading, data throughput and signal strengths. The outcome will be the right network architecture, products, services and applications. The process includes:

- network planning and analysis,
- network optimization,
- coverage and migration planning,
- IP system design,
- customization.

Customization

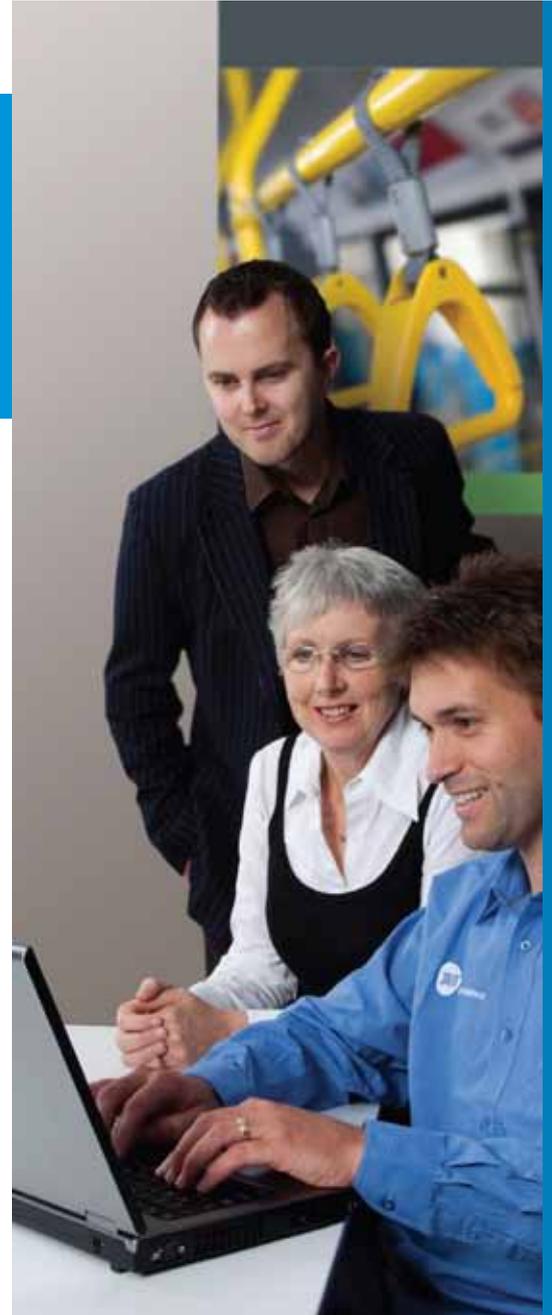
Every aspect of your radio network can be tailored specifically to your industry needs. From custom firmware in your radio fleet to a complex, multi-vendor customized and integrated system, Tait can design to meet your organizational preferences and your operational processes. The Customization Team performs engineering design activities that may include:

- hardware and PCB design,
- firmware and software,
- technical documentation,
- testing and release.

Network Migration Planning

Upgrading to any new technology with Tait guarantees a staged and seamless upgrade path and outage-free cutover. This service delivers expert planning, industry experience and deep radio communications knowledge, creating confidence in your migration plan as you move to the benefits of new digital technologies. The service includes:

- network requirement analysis and audit,
- coverage survey,
- technology assessment.



TAIT RADIO COMMUNICATIONS SOLUTIONS

DEPLOY

The expertise to integrate and upgrade your radio solution, achieving seamless, streamlined and trouble-free implementation.

- Commissioning
- Project and Program Management
- Technical Training
- Acceptance Test
- Ancillary Equipment Supply
- Competency Audit
- Frequency Acquisition
- Installation
- Logistics Management
- Site Works
- System Documentation
- System Integration
- Terminals Installation and Programming Instruction
- Site Supervision
- Site Survey

Commissioning

When your network goes live, you need confidence that every network element is optimized, installed, tested and operating to its maximum potential. Working alongside your team, Tait will coordinate, manage and lead your organization through each commissioning phase:

- plan and schedule,
- test pre-planning,
- test execution,
- acceptance and handover,
- system overview.

Project and Program Management

Through each phase of your project lifecycle, qualified Tait experts can reduce project-related risk and support your organization to full system deployment. From initiation to business-as-usual, Tait can help you achieve shorter time to implementation and a higher return on your investment. This service includes:

- strategy and selection,
- project initiation,
- planning and scheduling,
- monitoring and deployment,
- closure and handover.

Technical Training

Tait Technical Training ensures that everyone who maintains, configures, troubleshoots or operates any aspect of your network has the skills and confidence to perform these critical tasks. Standard classroom-style courses can be delivered at Tait premises or yours, and followed up or preceded by e-training and certification. Where these courses do not fill competency gaps, expert trainers will analyze, design, prepare and deliver customized courses to meet your needs.



TAIT RADIO COMMUNICATIONS SOLUTIONS

SUPPORT

Continued, ongoing assurance and expert support for your equipment – and your people – for the life of the network.

- Support Agreement
- Software Upgrades and Updates
- Health Check
- Decommissioning and Recycling
- Disaster Recovery Support
- Emergency Support
- Extended Product Warranty
- Helpdesk
- Integrator Support
- Network Management
- Out-of-Warranty Repairs
- Extended Third Party Support
- Remote System Monitoring
- Security Monitoring
- Spare Parts Management
- Spares Audit
- Terminals Management
- Warranty Support
- Remote Update
- IP Network Security

Support Agreement

As part of your communications solution, a Support Agreement guarantees to keep your network operational so you can concentrate on your business. An agreement sets in place regular monitoring, timely intervention and updating to safeguard each element of your network. Customized to the level of support you require, it includes:

- professional, expert support,
- guaranteed priority response,
- comprehensive service package,
- configurable options,
- timing options.

Software Upgrades and Updates

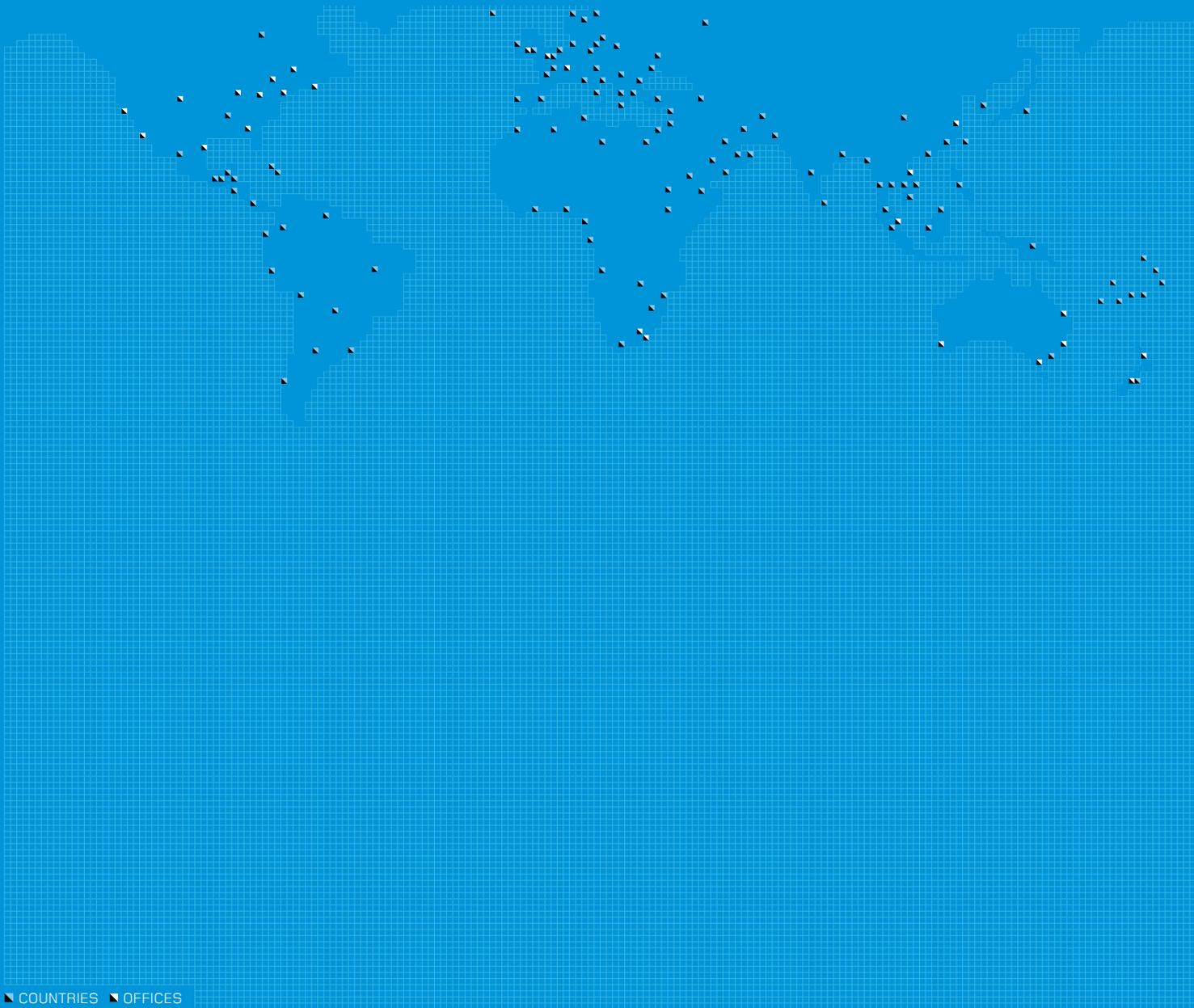
As Tait technology strives to deliver advanced functionality that is relevant to your industry, you can continue to access benefit from these advancements throughout the life of your network. The levels of enhancement are:

- Software Upgrades for the latest features and functions, seamlessly deployed by Tait experts,
- Software Updates that streamline operation, addressing compatibility, efficiency and interface issues.

Health Check

A comprehensive audit process covers your system site by site, element by element, function by function and records your network performance parameters. Referencing back to your initial design specification, a clear, system-specific strategy is developed to optimize system performance and mitigate the risk of communications failure now or in future.





■ COUNTRIES ■ OFFICES